

New ChainTrack.HQ Release Helps Retailers Increase The Efficiency of Master Data Management

Version 4.1 Delivers New Tools for Improved Item Assortment Planning
and Efficient Invoice Reconciliation Processing

November 4, 2008 – Akron, OH – SofTechnics, a leading provider of integrated retail software solutions, is pleased to announce the general availability of ChainTrack.HQ version 4.1. This latest release delivers new productivity tools to improve the efficiency and accuracy of master data management for retailers of all sizes.

ChainTrack.HQ is a web-deployed, integrated Master Data Management (MDM) solution governing item assortment, vendor data exchange, pricing strategy, and the data necessary for hosting in-store retail operations. Expanded capabilities in this release include new tools for initiating and deploying multiple changes to product attributes, and massive changes in item assortment on to peripheral systems across the retail enterprise. These components, designed based on significant product feedback, leverage the fundamental benefits inherent in the ChainTrack.HQ solution and are focused on providing retailers the most powerful integrated item management application on the market today.

The ChainTrack.HQ Invoice Audit model has been refined to offer a more comprehensive toolset for reconciling invoices. The process has been streamlined with better integration to item information; allowing out-of-tolerance invoices to be reviewed and corrected instantly. The module now incorporates many new recalculation features, automated user alerts for outstanding invoices, and vendor score carding. These enhancements save retailers money by eliminating overpayment of invoicing and by reducing the amount of time spent researching invoice discrepancies.

“The latest version of ChainTrack.HQ has numerous improvements that will have a positive impact on the productivity of maintaining in-store data from the corporate office,” says Jeff Millar, Director – Application Development, at Spartan Stores. “Additional functionality in this release will reduce the data entry overhead required to support our in-store systems, helping us to optimize our business performance and lower our cost of doing business. I would recommend ChainTrack.HQ version 4.1 to any retailer seeking to upgrade their corporate item hosting application.”

“One of the most powerful new capabilities in this release is our Recall Manager,” states Tim Drummond, Vice President of Development for SofTechnics. “Product recalls have unfortunately become a reality in today’s marketplace. We now provide a simple wizard that ensures recalled product is processed completely and immediately across the entire organization. It’s one way we’re showing our commitment to our retail customers, and to the safety of their customers.”

About Spartan Stores:

Grand Rapids, Michigan-based Spartan Stores, Inc., (Nasdaq: SPTN) is the nation’s tenth largest grocery distributor with warehouse facilities in Grand Rapids and Plymouth, Michigan. The Company distributes more than 40,000 private-label and national brand products to nearly 400 independent grocery stores in Michigan, Indiana and Ohio. Spartan Stores also owns and operates 84 retail supermarkets in Michigan, including Family Fare Supermarkets, Glen’s Markets, D&W Fresh Markets, and Felpausch Food Centers.

About SofTechnics, Inc.

SofTechnics, a Mettler-Toledo Company, is a premier provider of mobile price and inventory management solutions for the retail industry. Twenty years of experience developing mobile solutions combined with the extensive retail backgrounds of SofTechnics' associates have contributed to a prevailing position in the industry. The company is headquartered in Columbus, Ohio, with development offices in Akron, Ohio and Des Moines, Iowa, plus 16 sales and support offices across the United States.